

San Joaquin County Prior Authorization Reporting – Calendar Year 2025

The Behavioral Health Information Notices pertaining to the CMS Advancing Interoperability and Improving Prior Authorization Processes Final Rule requires that Behavioral Health Plans (BHPs) report prior authorization metrics for the previous calendar year by March 31st.

	CY 2025
Total Standard prior authorization requests received	1,784
The percentage of standard prior authorization requests that were approved, aggregated for all items and services	99.32%
The percentage of standard prior authorization requests that were denied, aggregated for all items and services	0.62%
The percentage of standard prior authorization requests that were approved after appeal, aggregated for all items and services	0%
The percentage of standard prior authorization requests for which the timeframe for review was extended, and the request was approved, aggregated for all items and services.	0%
Total expedited prior authorization requests received	27
The percentage of expedited prior authorization requests that were approved, aggregated for all items and services	100%
The percentage of expedited prior authorization requests that were denied, aggregated for all items and services	0%
Total standard and expedited prior authorization requests received	1,811
The average and median time that elapsed between the submission of a request and a determination by the BHP for standard prior authorizations, aggregated for all items and services	Average: 2.43 days Median: 0 days
The average and median time that elapsed between the submission of a request and a determination by the BHP for expedited prior authorizations, aggregated for all items and services	<1 day

Service Type	Number of Requests for Prior Authorizations CY2025
Crisis Residential Treatment Services (CRTS) and Adult Residential Treatment Services for MH	604
Residential and Inpatient services for DMC-ODS	1,098
Therapeutic Behavioral Services for MH	108
Therapeutic Foster Care	1
Total	1,811